# FAMILY RESEARCH PARTNERSHIPS:

### **Guiding Principles for Success**

A successful relationship between researchers and family partners is built on transparency, a shared vision, and trust. Here are seven fundamental principles to guide the process.

### **EQUITY**

Value experience and expertise.

Reimburse for expenses like parking.

Compensate for time and contributions.

Budget for additional costs for necessary expenses like child care, interpreters, etc.

Sharing insights and collaborating for improvement and change.

<u>Decision Tool for Patient Compensation</u>

### **FLEXIBILITY**

Schedule meetings that accommodate work/family obligations.

Establish a variety of meeting venues such as in person, video, or teleconference.

Expect and adapt to family emergencies or unexpected circumstances.

## SHARED EXPECTATIONS

Establish a shared vision right from the start.

Conduct an orientation to develop goals,
expectations and time frame.

Cultivate open dialogue.

Maintain transparency across the team.

Patients Canada

#### **ETHICS**

What are the moral principles that will guide your work?

Minimizing risk and harm

Informed Consent

Integrity

Fairness

Privacy and Confidentiality

The Right to Withdraw

Best Practices for Patient Engagement

### **EMPATHY**

Establish realistic timelines.
Respect the potentially personal or emotional nature of requests to partners.
Provide the opportunity to understand each other's perspective.
This offers insight and strengthens rapport among partners.

### COMMUNICATION

Develop a process for decision making
Employ various modes of communication
Avoid jargon as much as possible
Create space for discussion
Check in regularly and in a timely way
Build trust in the process

### RESPECT

Valuing the important contributions of both researcher(s) and family partner(s)

Collaboration will be enhanced by:

A purposeful partnership

The organization and structure of the partnership

The tone of your communication

Appreciation of perspective and expertise