

Provide  
supportive  
care

Make services  
available and  
accessible

Communicate in  
a supportive and  
collaborative  
way

Structure  
organizations to  
be responsive to  
families



Support family  
well-being

Coordinate  
care

Provide respectful  
care

Work together with  
families

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Pozniak, K., King, G., Chambers, E., Martens, R., Earl, S., Kraus de Camargo, O., McCauley, D., Teplicky, R., & Rosenbaum, P. (2023): What do parents want from healthcare services? Reports of parents' experiences with pediatric service delivery for their children with disabilities, Disability and Rehabilitation